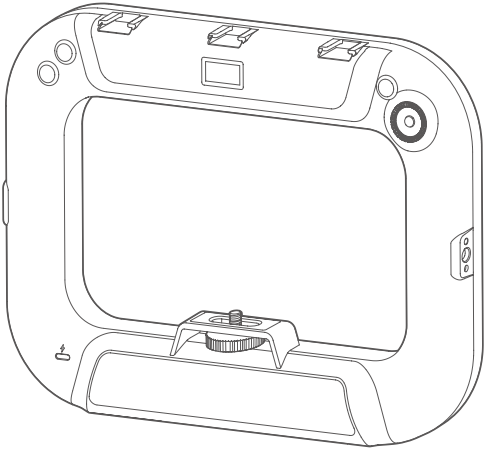
LITEMONS



SR20R

使用手册

Instruction Manual V1.1

V1.00 固件 Firmware

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重要安全说明

使用前请务必仔细阅读本手册，并严格遵守以下安全注意事项。

危险

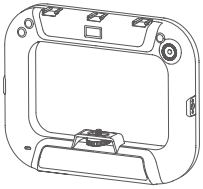
- 若外壳出现开裂、变形、进液、异味或异常发热等情况，请立即停止使用。
- 仅限使用原厂配件，或经制造商明确推荐的配件；否则可能导致火灾、电击或人身伤害。
- 如果电池更换不当会有爆炸危险，只能用同样类型或等效类型的电池来更换，仅维修人员可更换，非一般人员更换。请勿拆卸产品或拆解电池。
- 电池不得暴露在诸如日照，火烤或类似过热环境中，产品不得淋雨、进水。
- 消费者若使用电源适配器充电，则应购买配套使用获得 CCC 认证并满足标准要求的电源适配器。
- 电池禁止拆解、撞击、挤压或投入火中。若出现严重鼓胀，请勿继续使用。请勿置于高温环境中。浸水后禁止使用。
- 使用时，应放置在易散热的地方，不要放置在床头、被褥上、包裹里或其他不易散热的环境中使用，避免婴幼儿接触玩耍，儿童请在成人指导下使用。

警告

- 本设备不具备防水防尘功能，禁止在雨天、高湿度、多尘环境中使用。
- 若设备进水或受潮，请立即切断电源，并断开所有连接线缆。
- 严禁在酒精、汽油等易燃易爆气体或液体附近使用本设备。
- 严禁遮挡或堵塞设备散热孔，以防过热引发危险。
- 严禁私自拆卸或改装设备。非授权拆解易导致电路故障或永久性损坏。如需维修，请联系神牛授权服务中心。

请勿直视光源

物品清单



灯体 × 1

手机夹 × 1

USB-C 充电线 × 1

使用手册 × 1

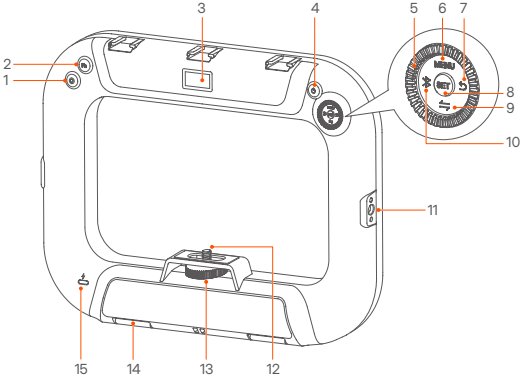
注:

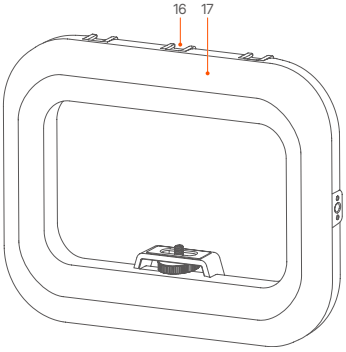
· 开箱后核对所购套装内的物品，若有缺失或破损，及时联系经销商。

· 图示仅供参考，具体以实际产品为准。

部件名称

1. 拍摄控制键
2. 自定义键
3. 显示屏
4. 电源键
5. 调节拨盘
6. MENU 键
7. 返回键
8. SET 键
9. 切换键
10. 蓝牙重置键
11. 1/4" 螺纹孔 × 3
12. 1/4" 转接座
13. 锁环
14. 支撑腿 × 2
15. USB-C 接口
16. 冷靴接口 × 3
17. 灯珠



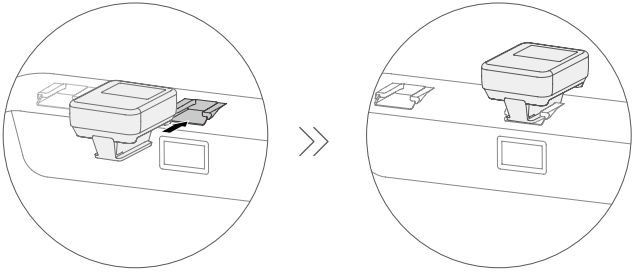


使用说明

1. 附件安装

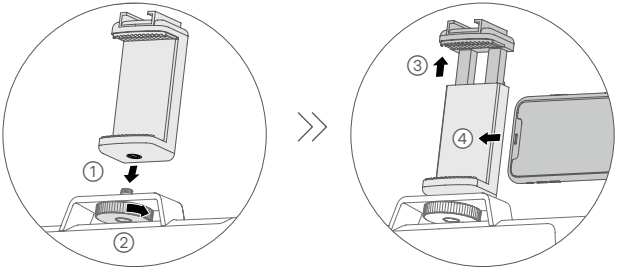
1.1 麦克风

三组冷靴接口，可接入带冷靴座的麦克风或其他附件。



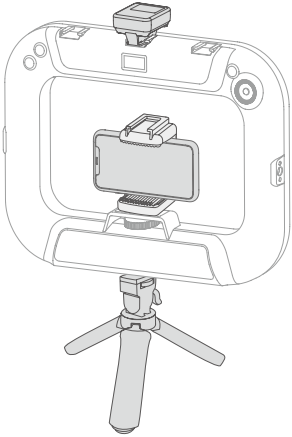
1.2 手机

将手机夹 1/4" 螺纹孔对准 1/4" 转接座，逆时针旋紧锁环完成固定；再拉动夹臂，将手机平稳卡入。



1.3 灯架

三组 1/4" 螺纹孔，可将灯体固定于灯架使用。



注：麦克风、手机、灯架等附件均为另购物品。

2. 控制面板操作

首次使用提示：标配充电线连接 USB-C 接口与电源适配器（另购），通电 3 秒激活设备。

部件	操作	说明
电源键	长按	开机或关机
MENU 键	短按	进入 CCT / HSI / FX / 菜单设置选择界面
蓝牙重置键	长按	蓝牙重置
返回键	短按	返回上一级
SET 键	短按	确认执行当前选项
调节拨盘	旋转	切换选项或增减参数值
拍摄控制键	处于视频界面时，短按一次	开始或结束视频录制
	处于拍照界面时，短按一次	完成拍照
切换键	短按	切换调焦 / 功能切换 / 锁焦 / 镜头切换
自定义键	显示调焦时短按，执行或退出此功能	调节镜头焦段（旋转调节拨盘，顺时针＋、逆时针 -）
	显示功能切换时短按，执行或退出此功能	切换界面功能（旋转调节拨盘，切换照片、视频、人像等拍摄模式，可选功能取决于移动设备自身支持项）
	显示锁焦时短按，执行或退出此功能	锁定焦点（短按自定义键锁焦，仅拍照界面支持）
	显示镜头切换时短按，执行或退出此功能	切换镜头（短按自定义键，切换前置、后置摄像头）

注：拍摄控制键与自定义键需完成蓝牙配对，对应功能方可生效。

3. 模式与菜单设置

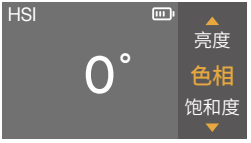
短按 MENU 键进入 CCT / HSI / FX / 菜单设置选择界面，通过旋转调节拨盘选择，短按 SET 键进入选中项。

3.1 CCT 模式

亮度范围: 0% ～ 100%
色温范围: 2800K ～ 6500K
GM 范围: -50% ～ +50%

3.2 HSI 模式

亮度范围: 0% ～ 100%
色相范围: 0° ～ 360°
饱和度范围: 0% ～ 100%



3.3 FX 模式

选中一类光效，短按 SET 键进入参数调节。

光效	亮度	类型	色温 / 色相	速度	其他
闪光灯	0%-100%	CCT / HSI	2800-6500K / 0-360°	1-100	模式: 闪光灯 / 镁光灯 触发: 自动 / 手动
雷闪电		/	2800-6500K	/	闪烁次数: 随机 / 1-10 频率: 随机 / 2-20 触发: 自动 / 手动
多云		/	/	随机 / 1-100	亮暗比例: 30%-90%
坏灯泡		CCT / HSI	2800-6500K / 0-360°	1-100	/
电视机		CCT / HSI	/	1-100	/
蜡烛		/	/	1-100	/
火		/	/	1-100	/
烟花		/	/	1-100	余烬: 1-100
爆炸		CCT / HSI	2800-6500K / 0-360°	1-100	余烬: 1-100 触发: 自动 / 手动
焊接		CCT / HSI	2800-6500K / 0-360°	1-100	/
警车		红 + 蓝、红、蓝、白 + 蓝、黄 + 蓝、黄、红 + 蓝 + 白、红 + 黄 + 蓝	/	/	模式: 1-5
SOS		CCT / HSI	2800-6500K / 0-360°	/	/
彩光循环		/	/	1-100	饱和度: 0%-100%
派对		/	/	1-100	饱和度: 0%-100%

注: 所有光效均可设置开启或关闭; 触发方式设为手动时，短按 SET 键可触发一次光效。

3.4 菜单设置

图标	功能	选项	说明
	自定义键	调焦	/
		功能切换	
		锁焦	
		镜头切换	
	蓝牙	开	开启蓝牙
		关	关闭蓝牙
		重置（确定）	重置蓝牙
		MAC 码	便于查找灯具
	防误触	关闭	长按电源键开机
		开启	长按电源键，按提示旋转调节拨盘开机
	屏幕设置	10%-100%	设置屏幕亮度值
	语言	简体中文	设置界面语言
		English	
	恢复出厂设置	取消	/
		确定	所有参数还原至出厂默认值
	灯具信息	/	查看型号 / 固件版本等信息

4. 蓝牙连接指南

蓝牙重置

长按 SR20R 蓝牙重置键 3 秒，完成重置。

蓝牙配对

① 进入移动设备「**设置**」→「**蓝牙**」，搜索并配对 SR20R（Android 设备至此配对完成，打开相机即可使用；iOS 设备需继续完成第②步设置。）

② 返回「**设置**」→「**辅助功能**」→「**缩放**」，开启缩放功能后画面自动放大，三指双击屏幕即可恢复，随后打开相机使用。

取消配对

如需解除设备绑定，进入移动设备「**设置**」→「**蓝牙**」，选择忽略 SR20R 设备，即可清除配对记录，恢复未配对状态。

5. USB-C 接口说明

5.1 充电

使用标配充电线连接 USB-C 接口与电源适配器（另购），再接通电源。

5.2 固件升级

① 在神牛官网下载 G3 固件升级软件及对应产品固件（.bin）。

② 使用数据线（另购），连接电脑接口与灯体 USB-C 接口。

③ 打开 G3 软件，点击打开文件 → 打开 .bin 文件 → 升级 → 等待升级完成。

照度数据

色温	测试条件	照度单位	0.5m	1m	2m
2800K	裸灯	lux	1250	324	83
		fc	122	33	9
3200K		lux	1280	333	86
		fc	125	34	9
4300K		lux	1380	359	93
		fc	133	36	10
5600K		lux	1510	393	102
		fc	145	39	10
6500K		lux	1590	417	108
		fc	153	42	11
R（红光）		lux	357	91	26
		fc	35	9	2
G（绿光）		lux	983	255	70
		fc	93	25	7
B（蓝光）		lux	201	49	15
		fc	20	5	1

注：文中数据均为 100% 亮度下的平均测试值。

技术参数

产品名称	光小兽全彩 LED 摄影面板灯
产品型号	SR20R
锂电池	7.26V, 4800mAh, 34.848Wh
USB-C 接口	输入：5V⎓ 3A, 9V⎓3A
充电时间	≈ 2 小时 20 分钟
满电续航	≈ 1 小时 30 分钟（100% 亮度输出）
色温范围	2800K ～ 6500K
GM 范围	-50%～ 50%
亮度范围	0%～ 100%
FX 光效	14 类
CRI	≈ 96
TLCI	≈ 96
控制方式	蓝牙、灯体控制
蓝牙控制距离	最远 10 米
工作环境温度	-10°C ～ 40°C
尺寸（不含附件）	290 × 40 × 220 mm
净重（不含附件）	≈ 623g

注：产品设计与规格如有变更，恕不另行通知。

维护保养

- 清洁前务必关机并断开电源，仅可使用干燥软布擦拭，严禁使用酒精、苯或其他挥发性溶剂。
- 为延长电池寿命，长期闲置时须每 3 个月进行维护性充电，建议电量保持在 40%–60%

Contents

14 **Important Safety Instructions**
14 DANGER
14 WARNING
15 **What's Inside**
16 **Names of Parts**
17 **Instruction for Use**
17 Accessory Installation
19 Control Panel Operations
20 Modes and Menu Settings
23 Bluetooth Connection Guide
23 USB-C Port
24 **Illuminance Data**
25 **Technical Data**
25 **Maintenance**

Important Safety Instructions

Read this manual thoroughly before use and strictly observe the following safety precautions.

DANGER

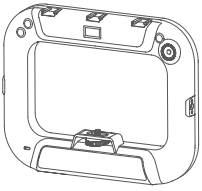
- Stop using immediately if the housing is cracked or deformed, if liquid enters the device, or if it emits a strange odor or becomes abnormally hot.
- Use only original accessories or accessories specified by the manufacturer. Failure to do so may result in fire, electric shock, or personal injury.
- Danger of explosion if the battery are not replaced properly, danger of fire or explosion if replaced with the wrong type of battery pack, replace only with battery of the same type or equivalent. Battery replacement must be performed by authorized service personnel only. Do not disassemble the product or disassemble the battery.
- The battery must not be exposed to conditions such as sunlight, fire, or similar excessive heat. Do not expose to rain or water.
- The Battery is not allowed to be disassembled, hit, crushed or thrown into fire. Do not continue to use if it is seriously swollen. Do not place in a high temperature environment. Do not use after immersion in water.
- When using, it should be placed in a place where it is easy to dissipate heat, and should not be placed on the bedside, bedding, in a package or other environments that are not easy to dissipate heat. Keep out of contact with infants and young children, and children should use under adult guidance.

WARNING

- This device is not waterproof or dustproof. Do not use in rain, high humidity, or dusty environments.
- If liquid enters the device or it becomes damp, disconnect the power immediately and remove all cables.
- Do not use near flammable or explosive gases or liquids (e.g., alcohol, gasoline).
- Do not block or obstruct the air vents to prevent overheating.
- Do not disassemble or modify the device without authorization. Unauthorized disassembly may result in circuit malfunction or permanent damage. Contact an authorized Godox service center for repairs.

Do not stare directly at the light source

What's Inside



Light Body × 1

Phone Clamp × 1

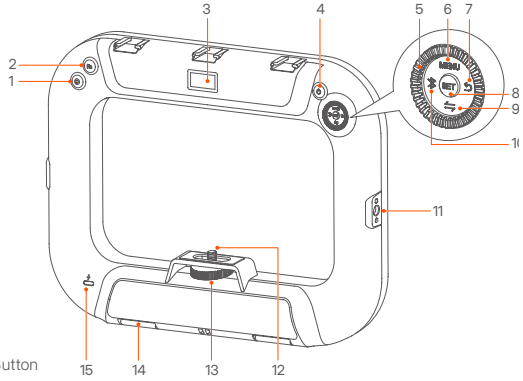
USB-C Charging Cable × 1

Instruction Manual × 1

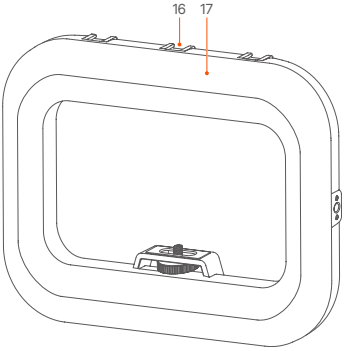
Note:

- Check the package contents after unboxing. If any items are missing or damaged, contact the dealer immediately.
- Product images are for reference only. Actual product may vary.

Names of Parts



1. Shutter Button
2. Custom Button
3. Display Screen
4. Power Button
5. Select Dial
6. MENU Button
7. Back Button
8. SET Button
9. Switch Button
10. Bluetooth Reset Button
11. 1/4" Threaded Hole × 3
12. 1/4" Adapter
13. Locking Ring
14. Support Leg × 2
15. USB-C Port
16. Cold Shoe Mount × 3
17. LED Beads

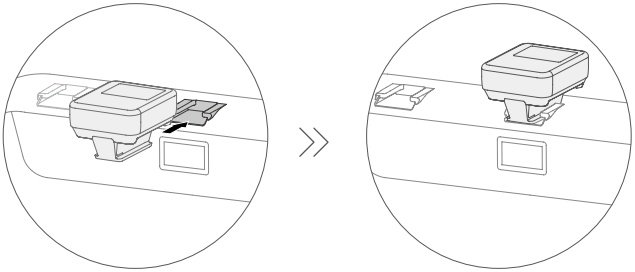


Instruction for Use

1. Accessory Installation

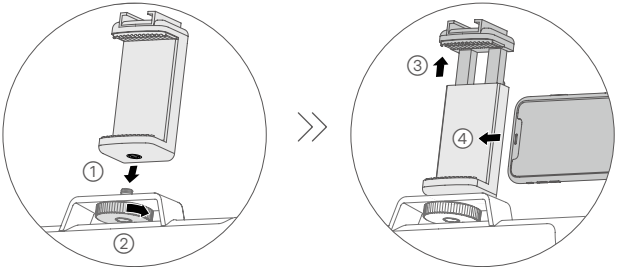
1.1 Microphone

Three cold shoe mounts are available for attaching microphones or other accessories with a cold shoe mount.



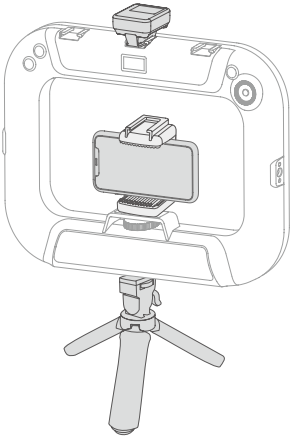
1.2 Mobile Phone

Align the 1/4" threaded hole of the phone clip with the 1/4" adapter. Tighten the locking ring counterclockwise to secure. Pull out the clamping arms and insert the phone.



1.3 Light Stand

Mount the light onto a light stand via any of the three 1/4" threaded holes.



Note: Microphone, smartphone, light stand and other accessories are sold separately.

2. Control Panel Operations

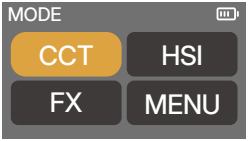
To use for the first time, connect the included charging cable between the USB-C port and a power adapter (sold separately). The device powers on automatically 3 seconds after being connected to power.

Components	Operation	Description
Power Button	Press and hold	Power on / Power off
MENU Button	Press	Enter the CCT / HSI / FX / Menu settings selection interface
Bluetooth Reset Button	Press and hold	Reset Bluetooth
Back Button	Press	Return to the previous level
SET Button	Press	Confirm / Execute the current option
Select Dial	Rotate	Switch options or increase / decrease parameter values
Shutter Button	In video interface: Press once	Start or stop recording
	In photo interface: Press once	Take the photo
Switch Button	Press	Switch between Focus / Function Switch / Focus Lock / Lens Switch
Custom Button	When "Focus" is displayed: Press to enable / exit	Adjust focal length: Rotate the dial (clockwise to +, counterclockwise to -).
	When "Mode Switch" is displayed: Press to enable / exit	Switch modes: Rotate the dial to switch between photo, video, portrait, etc. (Available modes depend on the mobile device).
	When "Focus Lock" is displayed: Press to enable / exit	Lock focus: Press to lock focus (supported in photo interface only).
	When "Lens Switch" is displayed: Press to enable / exit	Switch lenses: Press to switch between front and rear cameras.

Note: The Shutter button and Custom button require Bluetooth pairing with a mobile device for the corresponding functions to take effect.

3. Modes and Menu Settings

Press the MENU button to enter the CCT / HSI / FX / Menu settings selection interface. Rotate the Dial to select, then press the SET button to enter the selected item.

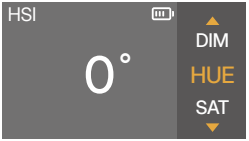


3.1 CCT Mode

Brightness Range: 0 % – 100 %
CCT Range: 2800 K – 6500 K
GM Range: –50 % – +50 %

3.2 HSI Mode

Brightness Range: 0 % – 100 %
Hue Range: 0° – 360°
Saturation Range: 0 % – 100 %



3.3 FX Mode

Select an FX effect, then press the SET button to enter parameter adjustment.

Effect	Brightness	Type	CCT / Hue	Speed	Other
Flash	0%- 100%	CCT / HSI	2800-6500K / 0-360°	1-100	Mode: Camera Flash / Flash bulb Trigger: Auto / Manual
Lightning		/	2800-6500K	/	Times: Random / 1-10 Frequency: Random / 2-20 Trigger: Auto / Manual
Cloudy		/	/	Random / 1-100	Ratio: 30%-90%
Broken Bulb		CCT / HSI	2800-6500K / 0-360°	1-100	/
TV		CCT / HSI	/	1-100	/
Candle		/	/	1-100	/
Fire		/	/	1-100	/
Firework		/	/	1-100	Ember: 1-100
Explosion		CCT / HSI	2800-6500K / 0-360°	1-100	Ember: 1-100 Trigger: Auto / Manual
Welding		CCT / HSI	2800-6500K / 0-360°	1-100	/
Cop Car		Red+Blue, Red, Blue, White+Blue, Yellow+Blue, Yellow, Red+Blue+White, Red+Yellow+Blue	/	/	Mode: 1-5
SOS		CCT / HSI	2800-6500K / 0-360°	/	/
RGB Cycle		/	/	1-100	Saturation: 0%-100%
Party		/	/	1-100	Saturation: 0%-100%

Note: All lighting effects can be turned On or Off. In Manual trigger mode, press the SET button to trigger the effect once.

3.4 Menu Settings

Icon	Function	Options	Description
	Custom Key	Focus	/
		Mode	
		F-Lock	
		Lens	
	Bluetooth	On	Enable Bluetooth
		Off	Disable Bluetooth
		Reset	Reset Bluetooth
		MAC	For easy fixture identification
	Anti-False Touch	Off	Press and hold the power button to turn on
		On	Press and hold the power button and rotate the dial as prompted to turn on
	Display	10%-100%	Set screen brightness
	Language	简体中文	Set interface language
		English	
	Factory Reset	No	/
		Yes	Restore all parameters to factory defaults.
	Fixture Info	/	View Model, Firmware Version, etc

4. Bluetooth Connection Guide

Bluetooth Reset

Press and hold the SR20R Bluetooth Reset button for 3 seconds to complete the reset.

Bluetooth Pairing

① On your mobile device, go to **Settings** → **Bluetooth**, search for and pair with SR20R. (For Android devices, pairing is now complete; open the camera app to use. For iOS devices, proceed to step ②.)

② Go to **Settings** → **Accessibility** → **Zoom**, and enable Zoom. The screen will magnify automatically; double-tap with three fingers to restore the view. Then open the camera app to use.

Unpairing

To unpair, go to **Settings** → **Bluetooth** on your mobile device, tap the settings icon next to SR20R, and select Forget (or Unpair) to clear the pairing record and restore the unpaired state.

5. USB-C Port

5.1 Charging

Connect the supplied charging cable to the USB-C port and a power adapter (sold separately), then plug the adapter into a power outlet.

5.2 Firmware Upgrade

① Download the G3 Firmware Upgrade Software and the corresponding firmware file (.bin) from the Godox official website.

② Use a data cable (sold separately) to connect the USB-C port on the light to your computer.

③ Open the G3 software. Click Open File, select the .bin file, then click Upgrade. Wait for the upgrade to complete.

Illuminance Data

CCT	Testing Condition	Unit	0.5m	1m	2m
2800K	Bare Light	lux	1250	324	83
		fc	122	33	9
3200K		lux	1280	333	86
		fc	125	34	9
4300K		lux	1380	359	93
		fc	133	36	10
5600K		lux	1510	393	102
		fc	145	39	10
6500K		lux	1590	417	108
		fc	153	42	11
R (Red)		lux	357	91	26
		fc	35	9	2
G (Green)		lux	983	255	70
		fc	93	25	7
B (Blue)		lux	201	49	15
		fc	20	5	1

Note: Data in the text are average test values at 100% brightness.

Technical Data

Product Name	LITEMONS Full-color LED Light Panel
Product Model	SR20R
Lithium Battery	7.26 V, 4800 mAh, 34.848 Wh
USB-C Port	Input: 5 V⎓3 A, 9 V⎓3 A
Charging Time	≈ 2 h 20 min
Runtime	≈1 h 30min（at 100% brightness）
CCT Range	2800K ～ 6500K
GM Range	-50% ～ 50%
Brightness Range	0% ～ 100%
FX Effect	14
CRI≈	≈ 96
TLCI≈	≈ 96
Control Method	Bluetooth、On-board Control
Bluetooth Range	Max. 10m
Operating Temperature	-10°C ～ 40°C
Dimensions(Without accessory)	290 × 40 × 220 mm
Net Weight (Without accessory)	≈ 623 g

Note: Specifications and parameters are subject to change without notice

Maintenance

- Power off and disconnect the power supply before cleaning. Use a dry, soft cloth only. Strictly do not use alcohol, benzene, or other volatile solvents.
- To maintain battery health, perform a maintenance charge every 3 months during long-term storage. It is recommended to keep the battery level at 40% - 60%.

FCC Caution

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and

(2) this device must accept any interference received, including interference that may cause undesired operation.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of

the following measures:

-Reorient or relocate the receiving antenna.

-Increase the separation between the equipment and receiver.

-Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

-Consult the dealer or an experienced radio / TV technician for help.

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction. The use distance is not more than 5mm.

IC Warning

This device complies with Innovation, Science and Economic Development Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions:

(1) This device may not cause interference, and

(2) This device must accept any interference, including interference that may cause undesired operation of the device.

Cet appareil est conforme aux normes RSS exemptées de licence d'Innovation, Sciences et Développement économique Canada. L'exploitation est soumise aux deux conditions suivantes:

(1) Cet appareil ne peut pas causer d'interférences, et

(2) Cet appareil doit accepter toute interférence, y compris celles qui pourraient entraîner un fonctionnement accidentel de l'appareil.

Any Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Tout changement ou modification non expressément approuvé par la partie responsible de la réglementation de l'OCDE peut faire perdre à l'utilisateur le droit d'utiliser l'appareil.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

-Reorient or relocate the receiving antenna.

-Increase the separation between the equipment and receiver.

-Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

-Consult the dealer or an experienced radio / TV technician for help.

Remarque: cet appareil a été testé pour répondre aux limites des appareils numériques de classe B conformément à la partie 15 des règles de la Federal Communications Commission des États - Unis. Ces limites sont conçues pour fournir une protection raisonnable contre les interférences nuisibles dans les installations résidentielles. L'appareil génère de l'énergie RF utilisée et rayonne, ce qui peut causer des interférences nocives pour les communications

radio s'il n'est pas installé et utilisé conformément aux instructions. Cependant, aucun Garantie contre les interférences dans une installation spécifique. Si l'appareil cause des interférences nuisibles à la réception de la radio ou de la télévision, qui peuvent être déterminées en éteignant et en allumant l'appareil, l'utilisateur est encouragé à tenter de corriger les interférences par une ou plusieurs des mesures suivantes:

- redirection ou repositionnement de l'antenne de réception.

- augmenter l'espacement entre l'appareil et le récepteur.

- Connecter l'appareil à une prise sur un circuit différent de celui auquel le récepteur est connecté.

- consultez votre revendeur ou un technicien radio / tv expérimenté pour obtenir de l'aide.

RF warning for Portable device:

The device has been evaluated to meet general RF exposure requirement. The device can be used in portable exposure condition without restriction.

Avertissement RF pour les appareils portables:

L'appareil a été évalué pour répondre aux exigences générales d'exposition aux radiofréquences.Équipement Peut être utilisé sans restriction dans des conditions d'exposition portables.

Warning

Operating frequency: 2402MHz – 2480MHz

Maximum EIRP Power: 5dBm

Declaration of Conformity

GODOX Photo Equipment Co., Ltd. hereby declares that this equipment are in compliance with the essential requirements and other relevant provisions of Directive 2014/53/EU. In accordance with Article 10(2) and Article 10(10), this product is allowed to be used in all EU member states.For more information of DoC, Please click this web link:

https://www.godox.com/eu-declaration-of-conformity/

The device complies with RF specifications when the device used at 0mm from your body.

产品保修

尊敬的用户，本保修卡是申请保修服务的重要凭证，请您配合销售商填写并妥善保管，谢谢！

产品信息	型号	产品条形码
用户信息	姓名	联系电话
	通信地址	
销售商信息	名称	
	联系电话	
	通信地址	
	销售日期	
备注		

注：此表应由销售商盖章确认。

产品信息

本文件适用于相关 《产品保修信息》(见后面说明) 所列产品，其他非属此范围的产品或部件 (如促销品、赠品及其他出厂后附加的部件等) 不在此保修承诺内。

保修期

产品及部件的相应保修期按相关的《产品保修信息》执行。保修期自产品首次购买日起算，购买日以购买产品时保修卡登记日期为准。

如何获得保修服务

您可直接与产品销售商或授权服务机构联系，也可拨打神牛产品售后服务电话，与我们联系，由我们的服务人员为您安排服务。申请保修时，您应提供有效的保修卡作为保修凭证，方可获得保修。如您不能提供有效的保修卡，则在我们确认产品或部件属于保修范围的情况下，也可以为您提供保修，但这不作为我们的义务。

不适用保修情况

如产品存在下列情况，本文件项下的保证和服务将不适用：①产品或部件超出保修期；②因不当使用、维护或保管导致的损坏，如：不当搬运；未按产品合理预期用途使用；不当插拔外接设备；跌落或外力挤压；接触或暴露于不适当温度、溶剂、酸碱、水浸或潮湿环境；③非神牛授权机构或人员安装、修理、更改、添加或拆卸导致的损坏；④产品或部件原有识别信息被修改或除去；⑤无有效保修卡；⑥使用非合法授权、非标准或非公开发行的软件导致的损坏；⑦因不可抗力或意外事故导致的损坏；⑧其他非产品本身质量问题导致的故障或损坏。遇上述情况，您应向相关责任方寻求解决，神牛对此不承担任何责任。不在保修期或保修范围内的部件、附件或软件导致产品不能正常使用的，不是保修范围内的故障。产品使用过程中正常的脱色，磨损和消耗，不是保修范围内的故障。

产品保修和服务支持信息

产品的保修期和服务类型按以下《产品保修信息》执行：

部件	保修期（月）	保修服务类型
内部电路板	12	客户送修
其他（光效附件、各类线材、包装等）	无	无保修

神牛产品售后服务电话 0755-29609320-8062

Warranty

Dear customers, as this warranty card is an important certificate to apply for our maintenance service, please fill in the following form in coordination with the seller and safe-keep it. Thank you!

Product Information	Model	Product Code Number
Customer Information	Name	Contact Number
	Address	
Seller Information	Name	
	Contact Number	
	Address	
	Date of Sale	
Note		

Note: This form shall be sealed by the seller.

Applicable Products

The document applies to the products listed on the Product Maintenance Information (see below for further information). Other products or accessories (e.g. promotional items,giveaways and additional accessories attached,etc.) are not included in this warranty scope.

Warranty Period

The warranty period of products and accessories is implemented according to the relevant Product Maintenance Information. The warranty period is calculated from the day(purchase date) when the product is bought for the first time, And the purchase date is considered as the date registered on the warranty card when buying the product.

How to Get the Maintenance Service

If maintenance service is needed, you can directly contact the product distributor or authorized service institutions. You can also contact the Godox after-sale service call and we will offer you service. When applying for maintenance service, you should provide valid warranty card. If you cannot provide valid warranty card, we may offer you maintenance service once confirmed that the product or accessory is involved in the maintenance scope, but that shall not be considered as our obligation.

Inapplicable Cases

The guarantee and service offered by this document are not applicable in the following cases: ① **The product or accessory has expired its warranty period;** ② **Breakage or damage caused by inappropriate usage, maintenance or preservation, such as improper packing, improper usage, improper plugging in/out external equipment, falling off or squeezing by external force, contacting or exposing to the improper temperature, solvent, acid, base, flooding and damp environments, etc;** ③ **Breakage or damage caused by non-authorized institution or staff in the process of installation, maintenance, alternation, addition and detachment;** ④ **The original identifying information of product or accessory is modified, alternated, or removed;** ⑤ **No valid warranty card;** ⑥ **Breakage or damage caused by using illegally authorized, nonstandard or non-public released software;** ⑦ **Breakage or damage caused by force majeure or accident;** ⑧ **Breakage or damage that could not be attributed to the product itself.** Once met these situations above, you should seek solutions from the related responsible parties and Godox assumes no responsibility. The damage caused by parts, accessories and software that beyond the warranty period or scope is not included in our maintenance scope. The normal discoloration, abrasion and consumption are not the breakage within the maintenance scope.

Maintenance and Service Support Information

The warranty period and service types of products are implemented according to the following Product Maintenance Information:

Parts	Maintenance Period (month)	Warranty Service Type
Internal circuit board	12	Customer sends the product to designated site
Other items (optical accessories, cables, package, etc)	No	Without warranty

Godox After-sale Service Call **0755-29609320-8062**

Wechat
Official Account
神牛微信公众号

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